



ATTENTION: PLEASE READ

Date: January 9, 2024

Bulletin #: Bul-Gen-0124-057

Subject: **MLK Day Shipping Restrictions**

To: All Neapco Customers

We have been made aware that UPS will not be operating on January 15th in recognition of Martin Luther King Day. With that understood, Neapco will be diverting all UPS shipments on Friday, January 12th and Monday, January 15th to FedEx, in an effort to enhance the chances of proper delivery services that meet our customers' needs. If you do not have a FedEx account on record with us, Neapco will treat your orders as pre-pay and add on your invoice. If this creates concerns for you, please reach out to customer service and communicate your expectations.

We appreciate your patience as we try to navigate this freight challenge.

A handwritten signature in black ink, appearing to read "Tim Goode". The signature is fluid and cursive, written over a white background.

Tim Goode
Vice President Sales and Marketing
Neapco Drivelines Aftermarket Group

Important Bulletin from Neapco Drivelines Aftermarket Group