



ATTENTION: PLEASE READ

Date: December 9, 2021

Bulletin #: Bul-Gen-1221-032

Subject: **Freight Policy Update**

To: **All Neapco Drivelines Aftermarket Group Customers**

Neapco Drivelines Aftermarket Group has worked very hard to maintain a consistent freight policy for several years. We did so to provide extended benefits to our customers. Considering today's global freight challenges, it has become necessary to make changes to this policy. The new policy is necessary for us to become more efficient and effective at pulling, packing, and shipping your orders on-time every time. Our goal is to get your order to you as soon as possible with the best possible fill rate.

The new freight policy will be effective January 1, 2022 and is presented on NeapcoParts.com under the Account Settings tab of the Account Details screen. Please login to NeapcoParts.com to review our new freight policy **on or after January 1, 2022.**

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If you need assistance logging into NeapcoParts.com, please reach out to Jen Hecht (jhecht@neapco.com) or Rebecca Verbic (rverbic@neapco.com) and they will get you set up.

We thank you for your understanding and patience as we continue to navigate through these global challenges.

Neapco has been Manufacturing Driveline Solutions® in the USA since 1921. We thank you for your continued support of genuine Neapco® products for 100 years. We do appreciate your business each and every day!

If you have additional questions, please contact your respective Neapco sales representative.

Tim Goode

Vice President Sales and Marketing

Neapco Drivelines Aftermarket Group



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Neapco.com/Aftermarket E-catalog and customer order portal: NeapcoParts.com